

# Privacy Policy

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UPNOK LLC

Last Updated: 17 June 2026

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Upnok LLC (“Upnok,” “Upnok LLC,” “we,” “our,” or “us”) built the **Apps** as a freemium application. This Service is provided by Upnok at no cost (with optional paid features) and is intended for use as-is.

This page informs visitors of our policies regarding the collection, use, and disclosure of **Personal Information** when using the Service. By using the Service, you agree to the collection and use of information in accordance with this Policy. Terms used in this Policy have the same meanings as in our **Terms of Use** unless otherwise defined here.

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## Information Collection and Use

For a better experience, we may ask you to provide certain personally identifiable information, including but not limited to **device identifiers** (e.g., IDFA/GAID), **usernames**, and contact details you choose to share (e.g., email for support). We also collect information you **submit or upload** to use features, such as:

- **Kardo (TCG Card Scanner – Kardo)**: images of trading cards and optional notes/prompts.

The information we request is retained by us and used as described in this Policy to provide and improve the Service (including debugging, security, analytics, messaging, and—in ad-supported experiences—ad delivery/measurement).

We **do not sell** your Personal Information. We may “share” certain identifiers with advertising/analytics partners to support app functionality and ad measurement where applicable.

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## Use of Third-Party AI Models (TCG Kardo)

To operate core features **TCG Card Scanner – Kardo** may send your inputs and related data to **third-party AI model providers**.

- **What may be shared:**

- Kardo: the card image you upload and minimal technical metadata needed for the scan (e.g., image resolution/format, scan parameters).
  - **Purpose & scope:** We share **what is necessary to maintain functionality** (e.g., to generate a song or identify/grade a card). Some providers may temporarily retain logs for reliability/abuse prevention.
  - **Your choice:** Certain features **will not work** if you do not want content sent to third-party AI providers. If you prefer not to share this data, please avoid those specific features.
  - **Model improvement:** We may use your content to improve **our** models and Service quality (e.g., de-identified samples for testing).
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## Third-Party Services

The app uses third-party services that may collect information used to identify you or your device. Examples include:

- [Google Play Services](#)
- [AdMob](#)
- [Google Analytics for Firebase](#)
- [Firebase Crashlytics](#)
- [Unity](#)
- [GameAnalytics](#)
- [One Signal](#)
- [AppLovin](#)
- [Adjust](#)
- [RevenueCat](#)
- Third-party AI model providers (e.g. OpenAI, Google etc.)

These providers help with analytics, crash reporting, messaging, attribution, ads mediation/serving, purchases/subscriptions, and AI inference.

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## Log Data

When you use the Service and an error occurs, we collect **Log Data** (possibly via third-party SDKs) such as your device IP address, device name, operating system version, app configuration at the time of the error, timestamps, and usage events. We use this to diagnose issues and improve stability.

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## Cookies and Similar Technologies

We do not set traditional website cookies inside the mobile apps. However, third-party SDKs may use **mobile identifiers** and SDK-level storage for analytics, attribution, and ads. You can control ad personalization or reset your advertising identifier in your device settings. Refusing certain identifiers may affect some functionality.

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## Service Providers

We may employ third-party companies and individuals to:

- facilitate the Service;
- provide the Service on our behalf;
- perform Service-related services; or
- assist us in analyzing how our Service is used.

These third parties may have access to Personal Information **only** to perform tasks on our behalf and are obligated not to disclose or use it for any other purpose.

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## Security

We value your trust and use **commercially reasonable** means to protect Personal Information. However, no method of transmission over the internet or electronic storage is 100% secure; we cannot guarantee absolute security.

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## Links to Other Sites

The Service may contain links to external sites. We do not operate those sites and are not responsible for their content or privacy practices. We encourage you to review the privacy policies of any third-party site you visit.

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## User Inputs and Outputs

User inputs and generated outputs may be accessed and processed solely as necessary to operate, maintain, secure, and improve the service. This includes activities such as improving functionality, enhancing user experience, diagnosing technical issues, and fixing errors.

Access to such content is limited to authorized personnel and systems, is subject to confidentiality obligations, and is handled in accordance with applicable data

protection laws. We do not use user content for advertising purposes, nor do we sell user content to third parties.

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### **Children's Privacy**

The Services do not address anyone under the age of **13**. We do not knowingly collect personally identifiable information from children under 13. If you believe a child has provided Personal Information, please contact us so we can delete it.

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### **Additional Information for TCG Card Scanner – Kardo**

**Data used for features:** card images you upload, related prompts/notes, and technical metadata required for scanning.

**AI processing:** as described above, Kardo may send your uploads/metadata to third-party AI model providers **as needed to maintain functionality** (identification, reference pricing, optional grading).

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### **Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will post the new Policy on this page and update the "Last updated" date. Changes take effect when posted unless otherwise stated.

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### **Contact Us**

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